



NCHM's most prestigious credential for housing professionals

Registered Housing Manager® (RHM) is the most advanced property management certification offered by NCHM. Candidates must successfully complete NCHM's Four Pillar training and certification programs and then prepare and submit a Property Assessment using the tools provided.

Who should participate: All housing professionals including site managers, regional managers, asset managers, and regulators.

OVERVIEW

RHM is not a training program. It is self-guided process through which an RHM candidate prepares an analysis of a property using the concepts and tools taught in the Four Pillar programs. The analysis is then reviewed and graded by a panel of NCHM experts.

CONTENT / FORMAT

Housing professionals who attend NCHM training in each of our four pillar areas and pass the certification exams are eligible to apply for RHM candidacy. Once accepted, the candidate has eight weeks to prepare and submit the RHM Property Assessment using NCHM's online program. The RHM Property Assessment is then reviewed and graded by NCHM's Certification Review Board—a panel of experts selected from among our senior faculty. If the Property Assessment is acceptable, the candidate is awarded the RHM certification.

Candidates may complete the four pillar courses in any order.

Candidates are guided through the assessment process by online video and audio instruction. All necessary forms are supplied. The online instructions include refreshers on key topics covered in the Pillar programs and applicable to assessment.

The final product not only meets the requirement for receiving the RHM designation, it is a practical and useful tool for identifying and addressing any property issues and improving property performance.

DURATION:	Self-paced with eight weeks to complete
CERTIFICATION / EXAM:	Property Assessment
INSTRUCTION FORMAT:	Online video, audio and materials
PREREQUISITES:	Successful completion of Four Pillars
INTENDED AUDIENCE:	All housing professionals
OFFERED:	Available at student's request

The Four Pillars

OCCUPANCY (must complete one of the following)

Certified Occupancy Specialist (COS)

COS is a comprehensive study of HUD guidelines and regulations set forth in HUD Handbook 4350.3, including rent calculation, eligibility, verification, recertification, tenant screening, and Fair Housing.

COS - Public Housing (COSP)

COSP focuses on HUD's Public Housing Occupancy Guidebook.

Tax Credit Specialist (TCS)

TCS provides a thorough review of the IRS guidelines and regulations and HUD Handbook 4350.3 sections that pertain to Low Income Housing Tax Credit (LIHTC) properties.

Certified Voucher Specialist (CVS)

CVS focuses on the occupancy requirements of HUD's Housing Choice Voucher program.

PROPERTY MANAGEMENT

Certified Manager of Housing (CMH)

CMH introduces processes for decision-making and problem-solving that equip housing managers to effectively deal with the day-to-day challenges that arise in a diverse housing community.

Certified Manager of Senior Housing (CMSH)

A special version of CMH designed specifically for professionals involved in the management of senior housing communities.

MAINTENANCE MANAGEMENT

Certified Manager of Maintenance (CMM)

CMM teaches housing managers how to minimize maintenance costs by planning and performing work before crises occur.

FINANCIAL MANAGEMENT

Certified Financial Specialist (CFS)

The next generation of our Site-based Budgeting Specialist (SBS) program. Teaches how to effectively use monthly financial statements and develop an accurate annual budget.



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NCHM admits students without regard to race, color, creed or ethnic origin, or disability to all of its educational programs.